

## TNLIP Settlement & Language Work Group Meeting (Virtual)

Thursday, May 30th at 2 PM-3:30 PM

### Meeting Minutes

**Attendees:** Nataliia Marushchak (North York Community House), Eillen Sellam (CSVIAMONDE), Raluca Costea (YMCA-NIC), Kay Ham (Toronto Catholic District School Board), Tanya Yousufi (CICS), Parwana Siddiqi (Afghan Women's Organization), Maria Crupi (NYCH), Vincent Lang (The Housing Help Centre), Mary Tarzi (TPL-Fairview Library), and Laura Gold (JIAS)

**TNLIP Team:** Isabella Yan (WWCC) and Farheen Meraj (JVS)

Agenda Item	Discussion	Follow up Action
Welcome, Introductions, and agenda review	Isabella welcomed all attendees and the attendees introduced themselves.	
Recap: Settlement & Language WG activities	<ol style="list-style-type: none"> <li>1. <u>TNLIP &amp; Homes First Meeting Update</u> <ul style="list-style-type: none"> <li>• Great meeting with homes first management team. We learned more about their refugee claimants shelter population, and what supports they provide at the shelters, and what extra supports are needed that TNLIP can help to coordinate by reaching out to our members.</li> <li>• Areas of need: settlement needs, legal (taxes, tenant rights), employment (job fairs, job training, work permit applications), and housing readiness and connection to private market housing are especially important.</li> <li>• Isabella will be contact person for anyone who is interested in providing the above-mentioned supports at the shelter operated by the Homes First. Please reach out if it is of your agency interest. Isabella will collect contact and pass it to homes First for further triage and follow up.</li> </ul> </li> <li>2. <u>Newcomer "Month" Updates</u> <ul style="list-style-type: none"> <li>• TNLIP is part of 2024 Toronto Newcomer Day Planning Committee and the lead for pre-event outreach and coordination (Gibson House Museum on May 08<sup>th</sup>)</li> <li>• Good turnout-197 newcomers attended Gibson House Museum</li> <li>• Participating member agencies: TNO-The Neighborhood Organization, COSTI, North York Community House, Mennonite New Life Centre and ACCESS Employment</li> </ul> </li> </ol>	ALL members (if interested) to reach out to Isabella regarding supporting the refugees at Home First

	<ul style="list-style-type: none"> <li>• Received very positive feedback from newcomers and TNLIP member agencies on the event coordination and the event itself.</li> </ul> <p>3. <u>TNLIP Newcomer Community Advisory Table (NCAT)</u></p> <ul style="list-style-type: none"> <li>• Two in person meetings happened, one in March, and the other in May at WWCC Fairview location</li> <li>• At the meeting, the group had the opportunity to network and also provided valuable feedback on the current Term of Reference. The group also discussed the possibilities of being more involved in TNLIP activities, such as attending TNLIP PC meetings, workgroup meetings, task group meetings and more.</li> <li>• Started to use hybrid model running the Table (3 in person meetings and 3 online meetings)</li> <li>• Member engagement</li> </ul> <p>4. <u>Indigenous and newcomers</u></p> <ul style="list-style-type: none"> <li>• The task group was formulated. The first task group meeting will take place on May 31<sup>st</sup>.</li> </ul> <p>5. <u>Language SPO group</u></p> <ul style="list-style-type: none"> <li>• The meeting took place in Mid April. The group continues to meet on a quarterly basis, discussing the pressing issues around language delivery to newcomers and sharing the best practices.</li> </ul> <p>6. <u>Francophone and Anglophone SPO</u></p> <ul style="list-style-type: none"> <li>• Francophone service providers, Francophone LIP and City of Toronto are onboard for this project.</li> </ul>	<p>Isabella to share TNLIP PC meeting link and three workgroup meetings link to NCAT members</p> <p>Isabella to follow up with NCAT inactive members</p>
Discussion/Consultation: Workgroup meeting	<p>1. <u>Time for Workgroup meeting</u></p> <ul style="list-style-type: none"> <li>• Currently the workgroup meeting takes place at the same week of PC meeting, two days after. Some members felt it is too close and need more time to digest all the important information shared at PC meeting and Workgroup meeting. Additionally, many of the members are part of PC plus working group, it will be good to have spread-out.</li> <li>• The group members suggested spreading out the Workgroup meeting with PC meeting by the minimum of one week apart, either before or after PC meeting</li> <li>• After further discussing with TNLIP team, <b>it is decided that Settlement WG meeting is to take place two weeks after each PC meeting (before 3 pm preferred).</b></li> </ul> <p>2. <u>Proposal: per presentation from our workgroup member per workgroup meeting</u></p> <ul style="list-style-type: none"> <li>▪ It is a great opportunity for the workgroup member to present the services and programs that their agency offers to newcomers and community. It could be 10-15 minutes PPT</li> </ul>	

	<p>presentation, followed by Q &amp; A. The presentation is about what services and programs that their agency offers, opportunities to collaborate, and any support needed from TNLIP.</p> <ul style="list-style-type: none"> <li>▪ It is a good way to learn about the services and programs members' organizations offer. It will better facilitate referrals to each other. It is also a good idea to get to know each other better.</li> <li>▪ <b>Discussion results: the members at the meeting all agree on this suggestion: Member Spotlight as a permanent agenda item for the workgroup meeting</b></li> <li>▪ <b>Signed up:</b> <ul style="list-style-type: none"> <li>▪ Sept 2024-Raluca Costea-YMCA/NIC</li> <li>▪ Nov/Dec 2024-Kay Ham-TCDSB</li> <li>▪ Feb 2025-Tanya Yousufi-CICS</li> </ul> </li> </ul>	
Member updates	<ul style="list-style-type: none"> <li>• <a href="http://tpl.ca/fairview">tpl.ca/fairview</a> for programs happening at this branch</li> <li>• <a href="https://app.cicscanada.com/cics-chengFamilyScholarship/">https://app.cicscanada.com/cics-chengFamilyScholarship/</a></li> <li>• <a href="https://csviamonde.ca/english">https://csviamonde.ca/english</a> and <a href="https://csviamonde.ca/english/school-registration">https://csviamonde.ca/english/school-registration</a> and <a href="https://csviamonde.ca/carrieres">https://csviamonde.ca/carrieres</a></li> <li>• NYCH- Canada Connects program  NYCH: Your 5-Week Path to Employment Success (5 workshops online&amp; in-person)  Goal/ purpose of our workshop: to help newcomers gain all the basic tools/necessities when they first arrive to Canada and are interested in being actively looking for work. We will provide all the up to date information for our clients at UCSST and to pick up all the necessary tools for job hunting. Danilla Moshi - <a href="mailto:dmoshi@nych.ca">dmoshi@nych.ca</a>; Olesia Silchuk - <a href="mailto:osilchuk@nych.ca">osilchuk@nych.ca</a> <ul style="list-style-type: none"> <li>▪ Resume Writing and Cover Letter Skills</li> <li>▪ Job Hunting (websites, resources)</li> <li>▪ Interview Skills (with exercise/mock session)</li> <li>▪ Importance of Volunteering/Networking/ LinkedIn</li> <li>▪ Next steps: How to independently seek employment</li> </ul> </li> </ul> <p><b>Any program updates can be sent to <a href="mailto:isabella@torontonorthlip.ca">isabella@torontonorthlip.ca</a>. or <a href="mailto:rachelle@torontonorthlip.ca">rachelle@torontonorthlip.ca</a> to be included in bi-weekly newsflash.</b></p>	
Wrapping up	Isabella thanked all members for attending.	Isabella to send out the next meeting date at least two weeks in advance