



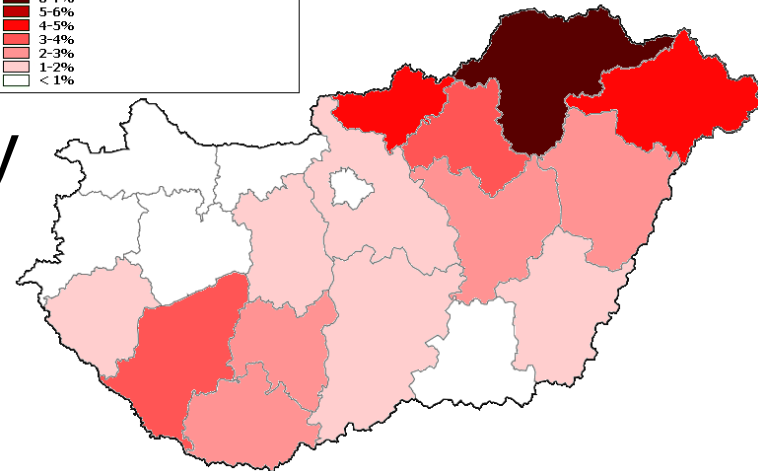
RESPONDING TO EMERGENT NEWCOMER COMMUNITIES

Hungarian and Roma Drop-in

Context for the Demand

- ➔ Rapid migration of Hungarian and Roma communities: A community in crisis
- ➔ Growing demand for service
- ➔ Outreach to the community

Roma in Hungary (census2001)



Parkdale CHC Response

- ➔ Hungarian and Roma Drop-in
- ➔ Shift from unregistered to registered clients

➔ Partnerships:
Interpretation
St. Christopher House



Emerging Issues

- ➔ Overwhelming need
- ➔ Complex chronic disease
- ➔ Sexual health
- ➔ Oral Health
- ➔ Child Nutrition
- ➔ Experience of Violence



Lessons Learned

- ➔ Respond quickly
- ➔ Set clear parameters for service
- ➔ Address staff concerns
- ➔ Face to face interpretation
- ➔ Understand what you don't know

